

IMPORTANT NOTICE

Kraken™ Advanced Real-Time Video Transcoder

To access the Kraken configuration Web Interface, open a Web browser and enter the default IP Address in the browser's address bar. Here are the default values:

| IP Address | Subnet Mask | Gateway |
|------------|-------------|----------|
| 10.5.1.2 | 255.255.0.0 | 10.5.1.1 |

| User Name | Default Password | Usage |
|-----------|------------------|--|
| hvroot | hairoot | (Appliance account only) Use to log into the Console UI either from a local terminal or from a Secure Shell (SSH). |
| haiadmin | manager | Use to log into the Web Interface. |

The Web Interface is available over HTTPS only (TCP port 443). HTTP traffic will be redirected to HTTPS.

Please refer to the Kraken Quick Start Guide for instructions on setting up and getting started using Kraken. For detailed information, refer to the User's Guide or online help (available from the Web Interface). You may download these documents as well as the latest software, Release Notes and other relevant documentation through our Download Center at: <http://www.haivision.com/download-center/>

Contents of this package:

- 1x Kraken appliance
- Power cord
- Quick Start Guide
- Important Notice (this document)

For more information, contact Haivision Technical Support via our Support Portal on our website at: <http://www.haivision.com/support/>

Or you may use the phone numbers or email addresses listed below:

North America: Toll Free: 1.877.224.5445 (option 4)
International: Tel: 1.514.334.5445 (option 4)
Fax: 1.514.334.0088
Technical Support email: tickets@haivision.com
Product Information email: info@haivision.com